

# MARKET STUDIES INFORMATION STORE

# **JURISDICTION**

 ${\bf SWEDEN-Swedish\ Competition\ Authority}$ 

**UPDATED: MARCH 2020** 

Jurisdiction :												
Sector:	Health Care											
Market:	Health Care, doctors for hire				Ra	nge	of Po	ssible (	Outcom	ies		
End Date:	Ongoing - June 2020,					Business	<b>50</b>	to anges in	to Change	ns for Government		
Duration:	9 months	ď				Bu	Business	ے		dations to Gover	to Third	Problems
Source of idea for study:	Own initiative	Competition	Consumer	Consumer	Business	Voluntary	Voluntary	Recommendations Gavernment for C	Recommendations Government to	Recommendations Changes to Go	Referral ( Parties	No Pro Found
Outcome: (check all re boxes)	levant				⊠	×	×					
	Follow-up of r within the reg					ncer	ning (	doctors	for hir	e in pri	mary c	are
Link to report:												
Remarks (if any):	Ongoing study	7										



Jurisdiction :	SE											
Sector:	Digital platforms											
Market:	Several				Ra	nge	of Po	ssible (	Outcom	ies		
End Date:	Ongoing - December 2020					Business	<b>50</b>	to Iges in	to Change	ns for Government		
Duration:	13 months	_				Bu	Business	ations t for Changes		dations to Gover	to Third	Problems
Source of idea for study:	Several	Competition	Consumer	Consumer	Business	Voluntary	Voluntary	Recommendations Gavernment for C	Recommendations Government to	Recommendations Changes to Go	Referral t Parties	No Prol Found
Outcome: (check all rel boxes)	levant								⊠	⊠		
Reason for study (what were the underlying problems?)	Ongoing work in advising Go										ay res	ult
Link to report:												
Remarks (if any):	Ongoing.											



Jurisdiction :	SE											
Sector:	Digital platforms											
Market:	Several				Ra	nge	of Po	ssible (	Outcom	ies		
End Date:	Ongoing - September 2020					Business	700	to Iges in	to Change	for nment		
Duration:	10 months	ı				Bu	Business	lations t for Changes		dations for to Government	to Third	Problems
Source of idea for study:	Several	Competition	Consumer	Consumer	Business	Voluntary	Voluntary	Recommendations Government for C	Recommendations Government to	Recommendations Changes to Go	Referral t Parties	No Pro Found
Outcome: (check all rel boxes)	levant	×										
Reason for study (what were the underlying problems?)	Ongoing mark	et st	udy a	bout	digit	al pla	atfori	ms relyi	ing on e	mpirica	al data	
Link to report:												
Remarks (if any):	Ongoing.											



Jurisdiction :	SE											
Sector:	Veterinary Care and Insurance											
Market:	Veterinary Care and pet insurance				Ra	nge	of Po	ssible	Outcon	1es		
End Date:	July 2018					Business		to ges in	to Change	for nment		
Duration:	12 months	_				Bu	Business	ations For Chan	•	dations to Govern	to Third	Problems
Source of idea for study:	Own initiative	Competition	Consumer	Consumer	Business	Voluntary	Voluntary	Recommendations Government for C	Recommendations Government to	Recommendations Changes to Go	Referral t Parties	No Prol Found
Outcome: (check all re boxes)	levant			$\boxtimes$	$\boxtimes$	$\boxtimes$	×	×				
Reason for study (what were the underlying problems?)	Turnover in the last three year animal hospit growing costs for veterinary are being seem contacting vet there are no pEU to have insurance contaction for the limited for perinsurance contaction is competition in competition is competition in the last competition is competition in the last competition in the last competition is last competition in the last contact	rs. To als ir and care n as " tering rice stated or lice or lice and was t insu	wo protect the price thas mem aries comped a lide ensed arancies ar reporter than the protect that the price th	rivate coun es in vers bers ariso censid vet rift. The the central market the	e equitry, weter ased of the etrain seing reerina The onis can	ity finally drange famous famo	rms h has l care natica ily", rency s. Swe ement irses tion to ke it l lock-	led to a led to a led to a lly, as with pe within eden is to contribute the contribute the effection effetion effection effetion effection effetion effetion effetion effetion effetion effetion effetion effetion effetion effeti	uired to intensive to when the onle terinary of difficulation of the constant	he majo se deba ime, the a greate rs more nary car y count y nurses ulties in consider sumers nigher p	ority of te on e dema er exte often re is po ry in the recruit red to be to switches f	the  nd  nt  or as  he  tting,  oe  tch



Link to	http://www.konkurrensverket.se/globalassets/publikationer/rapporter/ra
report:	pport 2018-6.pdf
	(in Swedish with English summary)
Remarks	
(if any):	



Jurisdiction:	SE											
Sector:	Motor industry											
Market:	Motor insurance and auto repair					Rang	e of Po	ossible 0	utcomes			
End Date:	June 2019					Business		to ges in	to Change	s for overnment		
Duration:	12 months	_				Bu	Business	ations For Changes		dations to Goverr	to Third	Problems
Source of idea for study:	Own initiative	Competition	Consumer	Consumer	Business	Voluntary	Voluntary	Recommendations Government for C	Recommendations Government to	Recommendations Changes to Go	Referral t Parties	No Prol Found
Outcome: (check all relev	ant boxes)			⊠	⊠	⊠	⊠					
Reason for study (what were the underlying problems?):	The Swedish auto to the auto repair private companie possible to buy a "guarantee" is un guarantee is an in insurance companew car is made vehicle damage g is claimed, must a great extent go decreasing stead the service marks competition.	markes spenew pique ansurar ny. Or up of to the pervern this pickes and the pervern the pervernes and the perverne	tet as vand large passen and do not that he probable probable probable forme the mail fewer.	well as ge amo ger ca es not it the co olem i emium that a d at an rket fo r inde	s the mounts of the mounts of the male car male s that for the repair of author repair pende	every yout a sen any nufact there is during orised ir garant gara	for ne year fo so-calle other turer of its no ir icle daile garag garag ages. Tages mages	w cars. He these ped vehicle country in import information in the country in the country in the country in the country lead to the number of the number of the country lead to the country	lousehold roducts. The damage on Europe on how arantee. As years, for ore the index ore weaker of weaker of weaker of weaker or weaker o	Is, public In Swede guarante The veh ocured fr much of characte or which t asurance ependent	entities n, it is no ee. This icle dam om an f the pric eristic of che guara compani garages tion also	and ot nage ce of a the antee ies to is
Link to report:	http://www.kon (in Swedish with				_	assets	/publi	ikationer	/rapport	er/rappo	rt 2019	<u>-2.pdf</u>
Remarks (if any):												



Jurisdiction:	SE											
Sector:	Housing											
Market:	Housing construction					Rang	e of Po	ossible O	utcomes	3		
End Date:	August 2018					Business		to res in	to Change	for ment		
Duration:	9 months					Bus	Business	ations for Changes	ations to (	ations for o Government	to Third	Problems
Source of idea for study:	Government commissioned inquiry	Competition	Consumer	Consumer	Business	Voluntary	Voluntary	Recommendations Gavernment for C	Recommendations Government to	Recommendations Changes to Go	Referral t Parties	No Prot Found
Outcome: (check all relev	ant boxes)					×		⊠				
Reason for study (what were the underlying problems?):	The Swedish hou construction cosproductivity, fact the Government, construction, pri areas which show competition in Systems	ts, high cors w the S( marily ald be	h profi hich al CA mo durin priori	tabilit l coulo nitore g the g	y amo d be ex d wha years 2 or furt	ng ma xplaine t had h 2015– ther in	in play ed by v napper 2018.	yers and weak com ned to con The SCA	weak dev petition. npetition also perfo	relopmen On the as within h ormed a r	t of ssignme ousing eview o	nt of
Link to report:	http://www.kon	kurre	nsverk	et.se/	global	assets	/publi	kationer	<u>/rapport</u>	er/rappo	rt 2018	-7.pdf
Remarks (if any):												



Sector:	Agriculture and food industry											
Market:	Food production and retail markets					Rang	e of Po	ossible 0	utcomes	;		
End Date:	June 2018					Business		to nges in	to Change	for ıment		
Duration:	1 year					Bus	Business	ıs Cha	J	ations for Government	to Third	Problems
Source of idea for study:	Government commissioned inquiry	Competition	Consumer	Consumer	Business	Voluntary	Voluntary	Recommendations Government for C	Recommendations Government to	Recommendations Changes to Go	Referral to Parties	No Prok Found
Outcome: (check all relev	ant boxes)				×	⊠		×		⊠		
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Remarks (if any):												



Sector:	E-Commerce																		
Market:	Platform markets							Range	e of F	oss	ible	Out	com	es					
End Date:	Feb 12, 2018	nent	nt					Action		nges in			è.			ent		ies	
<b>Duration:</b>	9 months	Enforcement	orceme	Education	ation	Business		Business A	ions to	or Chan		ions to	Chang	ıre	ions for	Government		Third Parties	Found
Source of idea for study:	Government commissioned inquiry	Competition E	Consumer Enforcement	Consumer Edi	Business Education	Voluntary Bus	Compliance	Voluntary Bus	Recommendations to	Government for Changes	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Go	Policy	Referral to Thi	No Problems F
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Sector:	Waste and Waste																		
	Management																		
Market:	Circular economy							Range	e of I	oss	ible	Out	com	es					
End Date:	Feb 12, 2018	nent	nt					Action		ges in						nt		sə	
Duration:	9 months	nforcen	Education Hucation Susiness Business Acti Susiness Acti dations to at for Change acture dations for Covernment Government Third Parties																
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Sector:	Health																		
Market:	Healthcare including dental care and social services							Range	e of P	'ossi	ible	Out	com	ies					
End Date:	Feb 12, 2018	nent	nt					ction		nges in			e e			ent		ies	
Duration:	9 months	nforcer	orceme	ıcation	ation	iness		iness A	ions to	or Chan		ions to	Chang	ıre	ions for	vernm		rd Part	puno
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Education	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business Action	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Government	Policy	Referral to Third Parties	No Problems Found
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Sector:	Transport																		
Market:	Land and air transport							Range	e of F	ossi	ible	Out	com	ies					
End Date:	Feb 12, 2018	nent	nt					ction		ges in			e,			ant		sə	
Duration:	9 months	nforcen	Education Education ducation Business e Business Action dations to at for Changes at to Change ucture dations for Covernment Third Parties ns Found																
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Sector:	Postal Services																		
Market:	Home delivery of goods							Range	of F	oss	ible	Out	com	ies					
End Date:	Feb 12, 2018	nent	nt					Action		iges in			e e			ent		ies	
<b>Duration:</b>	9 months	nforcer	orceme	Education	ation	iness			ions to	or Chan		ions to	Chang	ıre	ions for	Government		rd Part	Found
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edu	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Go	Policy	Referral to Third Parties	No Problems F
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Sector:	Financial Services																		
Market:	Financial services							Rang	ge of l	Poss	sible	e Ou	tcoı	nes					
End Date:	Feb 12, 2018	nent	nt					ction		nges in			3e			ent		ies	
Duration:	9 months	nforcei	orceme	ıcation	ation	iness		iness A	ions to	or Char		ions to	Chang	ıre	ions fo	vernm		rd Part	puno
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Education	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business Action	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Government	Policy	Referral to Third Parties	No Problems Found
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		7																
Sector:	Groceries (food and																	
	drink)																	
Market:	Foodstuffs							Range	of P	ossib	ole	Out	com	es				
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	Feb 12, 2018												cet		ses			
End Date:		nt						lon		s in			Mark		hang			
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		<u>2016</u>	-6.p	<u>df</u>														



Sector:	Housing																	
Market:	Construction							Range	of P	ossi	ible	Out	com	es				
End Date:	Feb 12, 2018	nt						lon		s in			Market		Changes			
Duration:	9 months Further studies are Ongoing (Feb 2018)	Enforcement	orcement	Education	ation	Business		Business Action	ions to	or Change		ions to	Change			t Policy	Third Parties	Found
Source of idea for study:	Government commissioned inquiry	Competition E	Consumer Enforcement	Consumer Edu	<b>Business Education</b>	Voluntary Bus	Compliance	Voluntary Bus	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change Market	Structure	Recommendations for	to Government Policy	Referral to Thi	No Problems F
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Sector:	Communications																		
Market:	Telecoms & broadbands							Rang	ge of	Pos	sibl	e Ou	tcor	nes					
End Date:	Feb 12, 2018	nent	nt					Action		ges in			e,			ant		səl	
Duration:	9 months	nforcen	orceme	Education	ation	iness			ions to	r Chan		ions to	Chang	ıre	ions for	vernme		rd Parti	puno
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Sector:	Car Retailing and																	
	Repairs																	
Market:	Repairs							Range	e of F	oss	ible	Out	com	ies				
End Date:	Feb 12, 2018	nt						ion		s in			Market		hanges			
Duration:	9 months Further studies are Ongoing (Feb 2018)	nforceme	orcement	Education	ation	iness		iness Action	ions to	or Change		ions to	Change		ions for C	t Policy	rd Parties	puno
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edu	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change Market	Structure	Recommendations for Changes	to Government Policy	Referral to Third Parties	No Problems Found
Outcome (tie	ck relevant columns):					1												
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Sector:	Insurance																	
Market:	Car insurance, veterinary insurance							Range	e of P	'ossi	ible	Out	com	es				
End Date:	Feb 12, 2018	nt						ion		es in			Market		Changes			
Duration:	9 months Further studies are Ongoing (Feb 2018)	nforceme	Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy No Problems Found															
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edi	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government fo	the Law	Recommendations to	Government to	Structure	Recommendations for	to Government Policy	Referral to Third Parties	No Problems Found
Outcome (tic	ck relevant columns):					J												
Reason for si problems)? Link to report	tudy (what were the	cons	ume ://w	ers ww.	hen	buyi	ing	insura	ince?	Effe	ects	on s	ubse	que	nt m	itivity arkets? rappor		

Sector:	Energy																		
Market:	Electricity markets, wholesale & retail							Range	of F	ossik	ole	Out	com	es					
End Date:	Feb 12, 2018	nent	nt					Action		iges in			ge		L.	ent		ies	
Duration:	9 months	nforcen	orceme	Education	ation	iness		iness A	ions to	or Chan		ions to	Chang	ıre	ions for	vernme		rd Parti	puno,
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edi	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Government	Policy	Referral to Third Parties	No Problems Found
Outcome (tio	ck relevant columns):					J									J				
Reason for so problems)?	tudy (what were the	Gene	eral	conc	erns	and	mo	nitorii	ng of	marl	ket	s. Im	por	tant	cons	sum	er m	arket.	
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Sector:	Media																		
Market:	Television							Range	of P	ossi	ible	Out	com	es					
End Date:	Feb 12, 2018	nent	nt					Action		ges in			e,			ınt		səj	
Duration:	9 months	nforcen	orceme	Education	ation	iness			ions to	or Chan		ions to	Chang	ıre	ions for	to Government		Third Parties	Found
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edu	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government for Changes	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Go	Policy	Referral to Thi	No Problems F
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		2018	-1.p	<u>df</u>															



Sector:	Pharmaceuticals																		
Market:	Pharmaceuticals							Rang	e of	Poss	sibl	e Ou	tcor	nes					
End Date:	Feb 12, 2018	nent	nt					ction		iges in			şe			ent		ies	
Duration:	9 months	nforcer	orceme	Education	ation	iness		iness A	ions to	or Chan		ions to	Chang	ıre	ions for	vernme		rd Part	puno
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edu	Business Education	Voluntary Business	Compliance	Voluntary Business Action	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Government	Policy	Referral to Third Parties	No Problems Found
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							rens	<u>sverke</u>	t.se/g	globa	<u>alas</u>	sets/	<u>pub</u>	likat	ione	er/ra	<u>ippo</u>	rter/ra	ppor
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		<u>t 2</u>	017-	3.pc	l <u>f</u> an	d													
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		<u>t 2</u>	016-	5.pd	<u>lf</u>														



Sector:	Professions																		
Market:	Legal services						R	lange	of P	ossi	ible	Out	com	es					
End Date:	Feb 12, 2018	nent	nt					Action		nges in			è.			ent		ies	
Duration:	9 months	nforcer	orceme	Education	ation	iness			ions to	or Chan		ions to	Chang	ıre	ions for	vernme		rd Part	puno
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edu	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Government	Policy	Referral to Third Parties	No Problems Found
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Sector:	Travel and Tourism																		
Market:	Short term accomodation							Rang	ge of	Pos	sibl	e Ou	tcor	nes					
End Date:	Feb 12, 2018	nent	nt					Action		ges in			e.			ant		ies	
Duration:	9 months	nforcen	orceme	Education	ation	iness		iness A	ions to	or Chan		ions to	Chang	ıre	ions for	Government		rd Parti	Found
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edu	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Go	Policy	Referral to Third Parties	No Problems F
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Sector:	Competition Policy																		
Market:	Competition enforcement in light of digitalisation							Rang	e of	Possi	ible	e Ou	tcon	nes					
End Date:	Feb, 2017	nent	nt					Action		ges in			je je			ent		ies	
<b>Duration:</b>	Approx. 1 year	nforcen	orceme	Education	ation	iness		iness A	ions to	or Chan		ions to	Chang	ıre	ions for	vernme		rd Parti	puno
Source of idea for study:	Government commissioned inquiry	Competition Enforcement	Consumer Enforcement	Consumer Edu	<b>Business Education</b>	Voluntary Business	Compliance	Voluntary Business	Recommendations to	Government for Changes in	the Law	Recommendations to	Government to Change	Market Structure	Recommendations for	Changes to Government	Policy	Referral to Third Parties	No Problems Found
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Sector:	Groceries (food and drink)											
Market:	Retail monopoly alcoholic beverages	Ra	nge	e of	Pos	sible O	utcor	nes				
End Date:	Dec, 2017	ment	nt				Action	lges in	3e	r ent	ties	
Duration:	9 months Further studies are Ongoing (Feb 2018)	nforce	Enforcement	Education	Education	Business e	Business A	tions to or Chan	tions to o Chang ure	dations for Government	iird Par	Found
Source of idea for study:	Government commissioned inquiry	Competition Enforcement										
Outcome (t	ick relevant											J
	study (what were ms)?	Ag	ree	men	t be	tween :	Swedi	sh governm	nent and th	e EU Comm	ission	
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Sector:	Government in Markets												
Market:	Laundry services (in prisons)	Ra	nge	of	Pos	sible 0	utcoi	nes					
End Date:	Feb 12, 2018	ement	ent	u			Action	to anges	o Ige	for ment	Parties		
Duration:	1 year	Enforcement	Enforcement	Education	ducation	Business e	Business	ns Ch	itions to to Change ture		Third Pa	Found	
Source of idea for study:	Own initiative	Competition E	Consumer Enf		Business Educ	Voluntary Bus Compliance	Voluntary Bus	Recommendatio Government for in the Law	Recommendati Government to Market Structu	Recommendations Changes to Govern Policy	Referral to Th	No Problems I	
Outcome (t columns):	ick relevant					J	<b>\</b>			J			
Reason for the problem	study (what were ms)?	Со	Complaints.										
Link to rep	ort:					onkurr 2017-12		erket.se/glo	balassets/ <sub>l</sub>	oublikation	er/ra	ppor	

Sector:	Government in Markets											
Market:	Public sector	Ra	nge	of	Pos	sible 0	utcor	nes				
End Date:	Feb 12, 2018	cement	ent	n			Action	nges	o Be	for ment	Parties	
Duration:	6 months	Enforce	Enforcement	Education	Education	Business e	Business	ations to for Chang	ions to o Change ure		Third Pa	Found
Source of idea for study:	Own initiative	Competition E	Consumer Enf	Consumer Ed	Business Educ	Voluntary Bus Compliance	Voluntary Bus	Recommendatio Government for in the Law	Recommendati Government to Market Structu	Recommendations Changes to Govern Policy	Referral to Th	No Problems F
Outcome (t columns):	ick relevant									J		
Reason for the problem	study (what were ns)?	Fo	Follow up of competition enforcement in public sector									
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Sector:	Waste and Waste Management											
Market:	Circular economy	Ra	nge	of	Pos	sible 0	utcor	nes				
End Date:	2016	ment	ent	n			Action	to anges	to nge	for ment	Parties	
Duration:	1 year +	Enforce	Enforcement	Educatio	ducation	Business e	usiness		- <del></del>	ions for vernment	Third Pa	Found
Source of idea for study:	Common initiative by Nordic national competition authorities	Competition E	Consumer Enf	Consumer Ed	Business Educ	Voluntary Bus Compliance	Voluntary Bus	Recommendations Government for Ch in the Law	Recommendations Government to Cha Market Structure	Recommendations Changes to Govern Policy	Referral to Th	No Problems I
Outcome (t	ick relevant					J				J		
	study (what were ms)?			al co olen		erns and	l mon	itoring of n	narkets. Sin	nilar Nordi	marl	kets
Link to rep								erket.se/glo aste-manag			er/no	<u>rdis</u>

Sector:	Financial Services											
Market:	Investment funds						Rang	ge of Possibl	e Outcomes			
End Date:	October 2015	ment	ent	_			Action	nges	ge	or ent	ties	
Duration:	16 months	Enforcement	Enforcement	Education	ation	iness	iness /	tions to or Chan	tions to o Change ure	dations for Government	ird Paı	Found
Source of idea for study:	Own initiative	Competition E	Consumer Enf		<b>Business Education</b>	Voluntary Business Compliance	Voluntary Business	Recommendations to Government for Changes in the Law	Recommendations to Government to Chang Market Structure	Recommendations for Changes to Governme Policy	Referral to Third Parties	No Problems Found
Outcome (ti	ck relevant columns):				$\sqrt{}$					V		
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Sector:	Construction											
Market:	Land development, planning and housing construction						Rang	ge of Possibl	e Outcomes			
End Date:	June 2015	ment	ent				Action	ıges	ge	or ent	ties	
Duration:	8 months	Inforce	Enforcement	Education	cation	siness	siness /	tions to or Chan	tions to to Chang	tions fo	nird Pan	Found
Source of idea for study:	Own initiative	Competition Enforcement	Consumer En		Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Outcome (tio	ck relevant columns):									$\sqrt{}$		
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Sector:	Construction											
Market:	Housing construction			,	······		Rang	ge of Possibl	e Outcomes	.,	<b></b>	·
End Date:	June 2015	ment	ent	_			Action	ıges	ge	or ent	ties	
Duration:	12 months	Enforcement	Enforcement	Education	Education	iness	Business A	tions to or Chang	tions to o Chang ure	dations for Government	Third Parties	Found
Source of idea for study:	Own initiative	Competition E	Consumer Enf	Consumer Ed	Business Educ	Voluntary Business Compliance	Voluntary Bus	Recommendations Government for Ch in the Law	Recommendations to Government to Change Market Structure	Recommendations Changes to Governi Policy	Referral to Th	No Problems I
Outcome (ti	ck relevant columns):									V		
Reason for s problems)?	study (what were the	of a per sta in t	apar riod tisti the r	tme betv cs, S mark	nt buween tatis	uildings i 2009-20 tics Swee or constr	n 2002 012. Ti den. Ti uction	ort from 200 2 and 2003. The report is be ne report seel of apartments on housing o	his report loo ased on a sur ks to look at o ts. This repor	oked at the for vey by the of competition of twas publish	our-yea fice for conditi	ar r
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Sector:	Construction											
Market:	Housing construction - public procurement of housing projects						Rang	ge of Possibl	e Outcomes			
End Date:	May 2015	ment	ent	_			Action	nges	ge	or ent	ties	
Duration:	12 months	Inforce	Enforcement	Education	cation	siness	siness /	tions to or Chan	tions to to Chang	dations for Government	iird Pai	Found
Source of idea for study:	Own initiative	Competition Enforcement	Consumer En	Consumer Ed	<b>Business Education</b>	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Governme Policy	Referral to Third Parties	No Problems Found
Outcome (tio	ck relevant columns):									$\sqrt{}$		
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Sector:	Government In Markets											
Market:	Public enterprises in competitive markets						Rang	ge of Possibl	e Outcomes		<b></b>	<b>-</b>
End Date:	December 2014	ment	ent				Action	nges	ge	or ent	ties	
Duration:	8 months	nforce	orcem	Education	ation	iness	iness /	tions to	tions to o Chan ure	tions fo	ird Par	Jound
Source of idea for study:	Own initiative	Competition Enforcement	<b>Consumer Enforcement</b>	Consumer Ed	<b>Business Education</b>	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Outcome (tie	ck relevant columns):				$\sqrt{}$					V		
Reason for s problems)?	tudy (what were the	bet cor que pri the cor sal cor	mpanestic vate vate y hanclus es an	en pr nies ons. Z com ve s sions re no tition	rivate were The conpanubm s ind ot de n fro	e and pu e asked t compani ies, wha itted bid icate tha clining a	blic en to desc es also t pricin ls in pu t muni nd tha te com	entify, quanti terprises. In ribe what the answered w ng strategies ablic procure icipal compar t the compan panies. Recor	the project, so by sell and to hether they f they apply fo ment process nies are incre ies feel that t	elected muni whom, amon acc competit r sales and hoses. The SCA's asing in num they face inte	cipal g othe ion fro ow ofte s ber, th nse	r m en at
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Sector:	Health											
Market:	System of choice of primary healthcare provider						Rang	ge of Possibl	e Outcomes			
End Date:	December 2014					ce		ment	ment	es to		
Duration:	16 months (the government commission was extended and expanded in February 2014)	Inforcement	Enforcement	Education	cation	Voluntary Business Compliance	siness Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	ird Parties	Found
Source of idea for study:	Government commissioned report	Competition Enforcement	Consumer En	Consumer Ed	Business Education	Voluntary Bus	Voluntary Business Action	Recommendations to G for Changes in the Law	Recommenda to Change Maı	Recommendations Government Policy	Referral to Third Parties	No Problems Found
Outcome (ti	ck relevant columns):									V		
Reason for sproblems)?	study (what were the											
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Sector:	Construction		Range of Possible Outcomes  Consumer Education Consumer Education Consumer Education Consumer Education Consumer Education Consumer Education Business Education Compliance Compliance Government for Changes in He Law He Law Market Structure Changes to Government In and around the major cities, in fast growing areas and university towns. This shortage has generated an excess demand, which in turn causes high and rising property prices. Moreover, many sectors of the market are characterised by weak competition. Four major construction companies dominate the market and										
Market:	Housing construction						Rang	ge of Possibl	e Outcomes				
End Date:	December 2013	nt					uo	s in			s		
Duration:	12 months	orceme	ement	ıtion	on	SSS	ess Acti	ns to Change	ns to hange	ns for rnment	Partie	pu	
Source of idea for study:	Part of government commissioned report into competition conditions in Sweden in key focus areas. Topics for study were selected by the SCA.	Competition Enfo	Consumer Enforc		<b>Business Educati</b>	Voluntary Busine Compliance	Voluntary Busine	Recommendation Government for the Law	Recommendation Government to C Market Structure	es to	Referral to Third	No Problems Fou	
Outcome (ti	ck relevant columns):									$\sqrt{}$			
Reason for s problems)?	study (what were the	in a sho pro we the wa	and ortagoper ak control	arouge hat property p	ind t as ge rices etiti ch th	he major nerated . Moreov on. Four	cities an exc er, ma major	, in fast grow ess demand, my sectors of	ing areas and which in turn the market a companies o	university to a causes high are characteri dominate the	owns. T and ris sed by marke	Γhis sing	
Link to repo	ort:	<u>ht</u>	tp:/	//wv	vw.k	onkurre		et.se/globala Inglish summ		,			



Sector:	Fuel											
Market:	Retail road fuel market						Rang	ge of Possible	e Outcomes			
End Date:	December 2013	nt					uo	s in			<b>50</b>	
Duration:	12 Months	orceme	ement	ıtion	on	SSS	ess Acti	ns to Change	ons to Change re	ns for rnment	Partie	pu
Source of idea for study:	Part of government commissioned report into competition conditions in Sweden in key focus areas. Topics for study were selected by the SCA.	Competition Enfo	Competition Enforcement Consumer Enforcement Consumer Education Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Change the Law	Recommendations to Government to Chang Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found		
Outcome (ti	ck relevant columns):							$\sqrt{}$				
Reason for sproblems)?	study (what were the	The Swedish retail market for road fuel has become highly concentrated over the past two decades and is now dominated by four main companies. The price differences between them are in general very minor, which the report identifies depends mainly on factors such as high price transparency, product homogeneity and the high degree of vertical integration in the market. This high degree of vertical integration is a characteristic that distinguishes the Swedish market from many other international markets. The study was carried out as								ct high sh		
Link to repo	ort:	part of a larger report into competition conditions in Sweden. <a href="http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapport 2013-10">http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapport 2013-10</a> summary.pdf (English summary of report and recommendations)										



Sector:	Health											
Market:	Dental care		,		<b></b>	<b></b>	Ran	ge of Possibl	e Outcomes		<b></b>	<b></b>
End Date:	December 2013	ıt					uo	s in			50	
Duration:	12 months	rceme	ement	tion	on	SS	ss Acti	ns to Change	ns to hange	ns for mment	Partie	pu
Source of idea for study:	Part of government commissioned report into competition conditions in Sweden in key focus areas. Topics for study were selected by the SCA.	Competition Enforcement	Consumer Enforcement	Consumer Education	<b>Business Education</b>	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Outcome (ti	itcome (tick relevant columns):									$\sqrt{}$		
Reason for s problems)?	study (what were the	inc pos lim der mo der Th tre	reas sitio ntal obilit ntist e sch atm	sed on will post care ty the second ty the hemital ents elves	th resibil sibil protat ca add e sub Thi	petition in the spect to expect to expect to expect to expect to the spect to the s	their casily cas	dental care formarket. A fundentist, due to compare price y likely that the markets of the publish the cost of atients only plish Social Institute of the cost	damental pro o information es and quality his contribut t, where pation ic dental insu more compro oay a part of t	oblem is pation asymmetriem between different to the low ents rarely charance scheme ehensive and the treatment	ents' w s and ferent patien ange e is lov costly costs	eak t
Link to repo	ort:	dentist with the remainder of the cost. <pre>http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapp ort 2013-10 summary.pdf (English summary of report and recommendations)</pre>										



Sector:	Competition Policy										
Market:	Enforcement powers					Ran	ge of Possibl	e Outcomes			
End Date:	December 2013	nt				uo	s in			<b>S</b> 0	
Duration:	12 months	n Enforceme	ıtion	on	SSS	ess Acti	ns to Change	ns to hange	ns for rnment	Partie	pui
Source of idea for study:	Part of government commissioned report into competition conditions in Sweden in key focus areas. Topics for study were selected by the SCA.	Competition Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Outcome (ti	selected by the SCA. tcome (tick relevant columns):						$\sqrt{}$				
Reason for s problems)?	study (what were the	enford theref composition Swedd other the had Composition	ceme fore in etitio ariso en in Nord rmon etitio ompe	nt m mpoi n law n of i certa lic co nisat on Au tition	ust be ca rtant tha v corresp nvestiga in respe untries, ion work thority's	irried of the Coonds tive an ects ha EU and sown of the Coordinate	s an effective out efficiently competition A to the needs for decision-mess less effective do ECD Membocess within the experiences for identified ceking powers within the state of the sta	r, securely an uthority's abfor supervisionaking power e enforcementer States. Aghese institutrom competiratin areas w	d promptly. I ility to enforce on. In an interest, it is apparent tools in congainst this basions, and the tion law enfowhere expand	t is ce the mation ent tha mparis ckgrou rcemen	t on to nd, nt,
Link to repo	ort:	investigative and decision making powers would favour better enforcement. <a href="http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapp">http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapport 2013-10 summary.pdf</a> (English summary of report and recommendations).									



Sector:	Government In Markets											
Market:	System of choice for primary care and other services						Rang	ge of Possibl	e Outcomes			
End Date:	December 2013	ment	ent	_			Action	nges	ge	or ent	rties	
Duration:	12 months	Inforce	forcem	ucation	cation	siness	siness /	tions to	tions to o Chan ure	tions fo	iird Pai	Found
Source of idea for study:	Part of government commissioned report into competition conditions in Sweden in key focus areas-	Competition Enforcement		Consumer Education	<b>Business Education</b>	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Outcome (ti	ck relevant columns):									V		
Reason for s problems)?	The Act on System of Choice in the Public Sector entered into force 1 January 2009. The Act applies when a contracting authority opens parts of its activities for competition, by establishing a system of choice for the services covered by the system. The idea is that systems of choice should favour quality competitio between providers and lead to higher quality services, better accessibility and increased efficiency. The Swedish Competition Authority has been given the tast to supervise the establishment of systems of choice. The report looked into making recommendations to favour competition and competition neutrality										ties by ition nd e task	
Link to repo	rt:	within the systems of choice. <a href="http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapp">http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapport 2013-10 summary.pdf</a> (English summary of report and recommendations).										



Sector:	Government In Markets											
Market:	Sales activities by public entities						Rang	ge of Possibl	e Outcomes			
End Date:	December 2013	ment	ent	_			Action	ıges	ge	or ent	ties	
Duration:	12 months	nforce	orcem	Education	ation	iness	iness 4	tions to	tions to o Chan ure	tions fo	ird Par	Found
Source of idea for study:	Part of government commissioned report into competition conditions in Sweden in key focus areas	Competition E	Consumer   Consumer   Consumer   Business E	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found		
Outcome (ti	ck relevant columns):				$\sqrt{}$					V		
Reason for s problems)?	study (what were the	The public sector's increasing market orientation has made the boundary between the public and private sectors less distinct. To level the playing field between public and private enterprises and prevent public sales activities from distorting competition, new rules on anti-competitive sales activities were incorporated in the Swedish Competition Act on 1 January 2010. Since then, the Competition Authority has handled a large number of cases under the new rule. The report sought to understand the nature of public entities' sales activities of competitive markets and the private sector's perception of competition from the								the rules.		
Link to repo	ort:	public sector. <a href="http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapport 2013-10">http://www.konkurrensverket.se/globalassets/publikationer/rapporter/rapport 2013-10</a> summary.pdf (English summary of report and recommendations)										



Sector:	Government In Markets											
Market:	System of choice of job seeker services						Rang	ge of Possibl	e Outcomes			
End Date:	October 2013	ment	Enforcement	c			Action	o	ge	or ent	rties	
Duration:	5 months	Enforcement	forcem	Education	cation	Business e	Business /	tions to or Chan	tions to to Change ure	tions for wernment	Third Parties	Found
Source of idea for study:	Own initiative	Competition F	Consumer En		Voluntary Bus Compliance	Voluntary Bus	Recommendations to Government for Changes in the Law	Recommendations Government to Cha Market Structure	Recommendations for Changes to Governme Policy	Referral to Th	No Problems	
Outcome (ti	ck relevant columns):				$\sqrt{}$					V		
Reason for s problems)?	study (what were the	To describe the system of choice of job-seeker services and highlight relevant competition issues. (Based on the Act on System of Choice in the Public Sector, which applies when a contracting authority opens parts of its activities for competition, by establishing a system of choice for the services covered by the system.)								or,		
Link to repo	ort:	http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/las- rapporten-14mb-2012-06-07.pdf (in Swedish)										

Sector:	Financial Services											
Market:	Deposits, mortgages and investment funds						Ran	ge of Possibl	e Outcomes			
End Date:	June 2013	ment	ent	_			Action	lges	ege - Ste	r ent	ties	
Duration:	12 months	nforce	orceme	r Education	Education	iness	Business A	tions to or Chang	tions to o Chang ure	dations for Government	ird Par	Found
Source of idea for study:	Own initiative	Competition Enforcement	Consumer Enforcement	Consumer Ed	Business Educ	Voluntary Business Compliance	Voluntary Bus	Recommendations Government for Ch in the Law	Recommendations to Government to Change Market Structure	Recommendations Changes to Govern Policy	Referral to Third Parties	No Problems I
Outcome (ti	ick relevant columns):							$\sqrt{}$		V		
Reason for problems)?	utcome (tick relevant columns): eason for study (what were the roblems)?				ouse proj een i	chold find portion of intense of	ances. of Swe lebate	of vital impor The cost of fi dish househo regarding the hich may indi	nancial servi ld expenditu e high fees, m	ces constitut re. Over rece nargins and p	es a nt year rofitab	·s,
Link to repo	ort:	improved. <pre>http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/konkurrense n-pa-den-finasiella-markanden.pdf (in Swedish with English summary)</pre>										



Sector:	Media											
Market:	TV and moving pictures						Rang	ge of Possibl	e Outcomes			
End Date:	April 2013	ment	ent	Enforcement Education			Action	to anges	to nge	for ment	rties	
Duration:		Inforce	forcem	Education	Education	siness	Business .	ns Ch	18 1a	dations for Government	Third Parties	Found
Source of idea for study:	Follow-up of report published in 2009 in order to take account of new developments in the market.	Competition Enforcement	Consumer En		<b>Business Educ</b>	Voluntary Business Compliance	Voluntary Bus	Recommendatio Government for in the Law	Recommendations Government to Cha Market Structure	Recommendations Changes to Governi Policy	Referral to Th	No Problems
Outcome (ti	ck relevant columns):									$\sqrt{}$		
Reason for s problems)?	study (what were the	To analyse and describe the market for TV and moving pictures. The SCA and the Radio and TV Authority jointly commissioned an external provider to report on relevant information about the media landscape: competition, supply, technical developments and consumer patterns.								ton		
Link to repo	ort:	http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/rorlig-bild analys.pdf (In Swedish)										

Sector:	Health											
Market:	Laboratory services to primary healthcare providers						Rang	ge of Possiblo	e Outcomes			
End Date:	July 2012	ment	ent	_			Action	nges	ge	for ment	Parties	
Duration:	16 months	Enforcement	Enforcement	Education	Education	iness	Business A	tions to or Change	tions to o Chang ure		Third Par	Found
Source of idea for study:	Own initiative	Competition E	Consumer Enf	Consumer Ed	Business Educ	Voluntary Business Compliance	Voluntary Bus	Recommendations Government for Ch in the Law	Recommendations to Government to Change Market Structure	Recommendations Changes to Govern Policy	Referral to Th	No Problems l
Outcome (ti	ck relevant columns):				$\sqrt{}$					V		
Reason for sproblems)?	study (what were the	To analyse the market for a number of common laboratory analyses ordered primary healthcare services within six county councils, using the price per for each analysis, and also the factors that play a role when prices are set.							e per ı	_		
Link to repo	ort:	http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/las-rapporten-14mb-2012-06-07.pdf (in Swedish with English summary)										



Sector:	Health											
Market:	Choice of primary healthcare provider						Rang	ge of Possibl	e Outcomes			
End Date:	February 2012	ment	ent	_			Action	ıges	ge	or ent	ties	
Duration:	12 months	Inforce	Enforcement	Education	cation	siness	Business Action	tions to	tions to	dations for Government	iird Pai	Found
Source of idea for study:	Government commissioned report	Competition Enforcement	Consumer En	Consumer Ed	<b>Business Education</b>	Voluntary Business Compliance	Voluntary Bus	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Governmen Policy	Referral to Third Parties	No Problems ]
Outcome (tio	ck relevant columns):									V		
Reason for s problems)?	tudy (what were the	an in Sec for	alyso the h ctor, con	e the nealt whi npeti	prechcar ch al	condition e sector. pplies wl	ns for o (Base nen a o	f diversity wi competition o d on the Act o contracting au g a system of	on quality wit on System of othority open	thin the syste Choice in the as parts of its	m of cl Public activit	ies
Link to repo	rt:	the system.) <pre>http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/rappor-val- av-vardcentralforutsattningar-for-kvalitetskonkurrens-i-vardvalssystemen- 17mb.pdf (in Swedish with English summary)</pre>										

Sector:	Groceries (food and drink)											
Market:	Food supply chain						Rang	ge of Possibl	e Outcomes			
End Date:	April 2011	ment	ent	_			Action	nges	ge	or ent	rties	
Duration:	9 months	nforce	forcem	Education	Education	siness	siness /	tions to	tions to o Chang ure	dations for Government	iird Pai	Found
Source of idea for study:	Government commissioned report	Competition Enforcement	Consumer Enforcement	Consumer Educ	Business Educ	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Governme Policy	Referral to Third Parties	No Problems Found
Outcome (ti	ck relevant columns):							V		V		
Reason for s problems)?	study (what were the	Previous studies had analysed different parts of the food supply chain, but there was no overall picture of the situation. The government commissioned the SCA to conduct a study of the competitive and market conditions covering the whole food supply chain. The report concluded that competition in the food supply chain essentially functioned efficiently, and did not consider there was any call for extensive regulatory reforms or other measures to improve competition. However, there are certain circumstances and regulations that impair										
Link to repo	ort:	<u>h</u>	competition where it may be appropriate to make changes. <a href="http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/mat-och-marknadfran-bonde-till-gard.pdf">http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/mat-och-marknadfran-bonde-till-gard.pdf</a> (In Swedish with summary in English)									



Sector:	Health											
Market:	Pharmacy market						Rang	ge of Possibl	e Outcomes			
End Date:	December 2010							for	to			
Duration:  Source of idea for study:	31 Months (The initial government commission was for a period of 19 months, but was extended to allow time for the reregulated market to be properly established).  Government commissioned report	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Outcome (tie	ck relevant columns):				$\sqrt{}$						$\sqrt{}$	
Reason for s problems)?	tudy (what were the	The Swedish Competition Authority was assigned by the Government to monitor and analyse the deregulation of the pharmacy market from a competition perspective.										
Link to repo	rt:	http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/omregleringe n-av-apoteksmarknaden.pdf (In Swedish with summary in English)										

Sector: Market:	Health System of choice of primary healthcare provider	Range of Possible Outcomes										
End Date:	November 2010	nt					uo	s in			<b>10</b>	
Duration:	18 Months to final report (interim reports delivered in December 2009 and May 2010).	Inforcemen	Consumer Enforcement		Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	Found
Source of idea for study:	Government commissioned report	Competition Enforcement										No Problems Found
Outcome (tick relevant columns):												
Reason for study (what were the problems)?		To monitor and evaluate county councils' introduction of a system of choice for healthcare provider from a competition perspective. (Based on the Act on System of Choice in the Public Sector introduced in 2010, which applies when a contracting authority opens parts of its activities for competition, by establishing a system of choice for the services covered by the system.)										
Link to report:			http://www.konkurrensverket.se/publikationer/uppfoljning-av-vardval-i- primarvardenvalfrihet-mangfald-och-etableringsforutsattningarslutrapport/ (In Swedish)									



Sector:	Car Retailing And Repairs											
Market:	Aftermarkets for cars - warranties	Range of Possible Outcomes										
End Date:	March 2010	ment	ent		Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	Limited Problems Found
Duration:	4 months	Inforce	Competition Enforcement Consumer Enforcement									
Source of idea for study:	Own initiative after receiving consumer complaints and enquiries											
Outcome (tick relevant columns):												$\sqrt{}$
Reason for study (what were the problems)?			The SCA regularly received complaints or inquiries about aftermarkets for cars, including complaints about extended warranties which only cover repairs by manufacturers' authorised repair shops. The study examined which offers from suppliers of new private cars regarding guarantees and other services that include a requirement that servicing must be carried out by repair shops authorized by the supplier concerned.									
Link to report:		http://www.konkurrensverket.se/globalassets/aktuellt/nyheter/las- rapporten-garantivillkor-vid-nybilsforsaljning-5439kb.pdf (in Swedish with English summary)										