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Hypothetical on Margin Squeeze

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Market Players

- AlphaTelecoms
 - Incumbent, enjoyed a legal monopoly until end of 2004
 - Is the only owner of a <u>nationwide</u> fixed electronic communications network; offers broadband connections
- Smaller competitors
 - e-Entrant and Innovator offer broadband services based on access to AlphaTelecoms´ network
 - 7 cable operators operate own networks in certain cities enabling them to offer broadband services



Broadband Market Structure 2010

Access network AlphaTelecoms Cable Cable Cable Wholesale market external supply Supply self supply self supply self supply self suppl external Cable retail Cable retail AlphaTelecom E-entrant Innovato Retail market retail retail retail **Retail market shares** 67% 12% 6% 15%

Regulation Imposed on AlphaTel. by TelReg

- Obligations imposed since 1 January 2005
 - Access, interconnection, non-discrimination (inter alia) relating to voice telephony only
 - Cost accounting system: long-run incremental costs
- Access obligation valid from 1 January 2009
 - Unbundled access to the local loop; price cap based on cost estimations of AlphaTelecoms and forecasts of costs for the provision of access to the local loop
 - Note: AlphaTelecoms <u>voluntarily</u> provided unbundled access to the local loop from 2007 until the end of 2008

Complaint and Investigation of Highcomp (1)

- e-Entrant's complaint of 1 January 2010
 - Dominant AlphaTel. conducts margin squeeze since 2007
- Investigation results of Highcomp
 - 2007/2008: negative spread between the wholesale and retail prices of AlphaTelecoms' broadband offerings
 - 2009 today: spread was insufficient to cover productspecific costs for providing own retail broadband services
 - Product-specific costs for retail broadband services of e-Entrant and Innovator 20% higher than AlphaTelecoms'

Investigation of Highcomp (2)

- Two e-Mails found at AlphaTelecom' offices
 - AlphaTel. knew that the regulated wholesale rate was too high since TelReg's cost accounting methodology was flawed
 - It decided to use the upper price cap set by TelReg anyway
- Promotional christmas offers in 2008/09 by the competitors had no impact on AlphaTelecoms' retail market share or price setting policy

Arguments by AlphaTelecoms (1)

- No liability until end of 2008
 - No duty to provide unbundled access to the local loop until end of 2008
- Justification for its conduct from 2009 on
 - Wholesale prices for the regulated local loop access were set in compliance with the TelReg price regulation

Arguments by AlphaTelecoms (2)

- There was no margin squeeze
 - Highcomp wrongfully allocated to broadband retail services costs common to the provision of various telecom services
 - It was normal and inevitable for its downstream division to incur losses because broadband investments need time to yield profits
- Margin squeeze had no effect on the market
 - AlphaTelecoms lost market shares to competitors
 - Cable operators do not need access to unbundled loops
 - Retail prices for broadband access have in fact decreased



Thank you!
Have a good discussion!